



# Senior Claims Handler - Recovery

**Position:** Senior Motor Claims Handler – Recovery

**Contract Term:** Permanent

**Weekly Hours:** 35 hours per week

**Hours of Work:** Monday- Friday, 9am to 5pm    **Location:** Deakins Park, Blackburn Road, Egerton, Bolton, BL7 9RW

**Salary:** From £24,000 dependent on experience

**Benefits:** Support with relevant industry Qualifications, Sociable Hours, Free Parking and much more!

## About us:

We are a reputable general insurance business authorised and regulated by the Financial Conduct Authority. We are currently seeking an experienced Senior Motor Claims Handler to join us on a full-time and permanent basis in our busy office just on the outskirts of Bolton (hybrid working will be considered). If you are an experienced Motor Claims Handler and are seeking a new challenge with a forward-thinking company that will fully support your career progression and reward your achievements, this could be exactly what you are looking for!

## Key Responsibilities:

- Manage a varied caseload of domestic claims through to final settlement
- Effectively prioritise own claims portfolio and team responsibilities
- Act as point of contact for Policyholders and Brokers
- Identify and refer fraudulent activity and any questionable underwriting
- Deliver a consistently outstanding level of service to all parties involved
- Adhere to company and regulatory policies and guidelines at all times

## Skills and Experience:

- Applicants must have a minimum 4 years' motor claims experience
- CII Certificate or willing to work towards this (supported by company)
- Strong customer service and computer skills
- Minimum 5 GCSE passes at Grade C or above including English and Maths

## Salary Information:

- From £24,000 dependent on experience
- 21 days holiday rising to 28 days with length of service + Bank Holidays
- Birthday day off and up to ½ day off for Christmas shopping
- Contributory Pension Scheme
- Sports and Social activities
- Discounted Products and Services
- Annual Appraisal and Salary Review
- Support with industry-relevant qualifications
- Free on-site parking
- Smart/Casual Dress Code and Dress Down Days

Do not miss out! Please apply now for immediate consideration.

**Send your CV to:**

[hr@brokerdirect.co.uk](mailto:hr@brokerdirect.co.uk)

