

Broker Direct Plc
Deakins Park
Hall Coppice Road
Egerton, Bolton
BL7 9RW

29th November 10

Dear Broker

IMPORTANT INFORMATION RELATING TO BD ASSIST

Over the past couple of weeks it has come to light that there are several vehicles on cover with the RAC that are outside of the vehicle length restrictions that are stated within the policy wording.

After several discussions between Broker Direct and RAC, RAC have agreed to provide a service to these vehicles in the event of a breakdown until the policies fall due for renewal, at which time they will have to be covered elsewhere.

Please take some time to read through the policy wording and familiarise yourself and your staff with the policy exclusions in particular. The policy wording can be found at www.brokerdirect.co.uk.

Now that we have addressed the issue, we will be monitoring very closely the type of vehicles that are being put on cover, and if we find that a vehicle outside of the restrictions has been issued with a policy, we will contact you to advise that there is no cover, and we will NTU the policy.

Enclosed is a guide to commercial vehicles and their length, however please note that this is not a definitive guide and you will need to be vigilant when putting vehicles on cover.

Please note that although RAC have agreed to cover the vehicles that sit outside of the length restrictions, they are entitled to refuse service where the vehicle is outside of other restrictions noted in the policy wording.

If you have any queries relating to the above please do not hesitate to contact me on 01204 600345.

Yours faithfully

Michelle Lilley

Broker Support & Sales Consultant
Broker Services Department